



# Pine Grove Resort FAQ's

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Got a question we didn't answer here? Send us an [email](#).

## General Questions:

### What is your Cancellation Policy?

If cancellation notice is received within 60 days prior to your arrival date, your deposit will be refunded, less \$50.00 cancellation fee. Following this, deposits will not be refunded. A "no show", or cancellation within 7 days of arrival date, is liable for 100% of the total value of the reservation. Authorization to use your credit card for your deposit indicates your compliance with our booking terms and conditions. Verbal authorization for the use of your Credit Card will confirm your reservation.

### Do guests have to sign a waiver?

Guests register at the office upon arriving and sign a registration form, including credit card number, vehicle information and names of guests staying in the cottage, and or pets names.

### What is the weather like?

Please click the link to check the current weather forecast for the [Port Loring, Ontario area](#).

### Do you have Internet Access?

Our area is in a communications hole, and we often find that cell phones do not work at the resort, but do work in the town of Port Loring, those with Telus may find they have cell reception on Pine Grove Rd. The office at Pine Grove does have internet access, and guests will be provided with access.

### Arrival / Departure Times?

Check in After 3:00 p.m.

Check Out Time Before 9:00 a.m. (Minimum 2 nights stay & Chalet Minimum 3 night stay).

### Can I stay an extra day?

At Pine Grove our cottages are generally booked in advance and often do not leave openings available to lengthen your stay. However in the chance of a cancellation or opening please inquire at the office, we would be happy to extend your stay with us, if possible to do so.

### What Medical Services are available?

The Argyle Nursing Station in the town of Port Loring 11851 Hwy 522, Sees patients with or without a doctor. Same day appointments are available with the Nurse Practitioner. 1-705-757-1717  
A Nurse Practitioner is a registered nurse who has acquired the expert knowledge base, complex decision making skills & clinical competencies for expanded practice. Nurse Practitioner's can act as a patients Primary Health Care Provider, and see patients of all ages. Hours: Mon-Thurs 8:30-12:00 & 1:00-4:30, Fri 8:30-12:00

North Bay Regional Hospital: 1-705-474-8600

Sudbury Regional Hospital 1-705-523-7100

IDA Pharmacy 1-705-724-3523

## Things to Bring / Leave at Home

### What should I pack?

At Pine Grove we provide fully equipped kitchens, with all dishware, utensils, microwaves, stoves, fridges, kettle, coffee maker...and more! Every cottage is also equipped with a gas BBQ, for outdoor grilling. All you really need to bring is your sense of adventure, clothes & toiletries. If you chose Plan A, the cottage will also come equipped with a set of sheets & towels for the week. If you select Plan B, you will need to bring your own sheets, pillowcases & towels to outfit the cottage. In the Spring/Fall & Winter it is advisable to bring clothing that is comfortable for being outdoors whatever the weather (running shoes & hiking/winter boots, extra pair of warm socks, fleece or active thermal layer, water resistant jacket and pants. In the late spring, summer & Fall, the weather can be lovely and warm so don't forget your swimsuit! Life Jackets are provided with boat rentals, however if you have your own we urge you to bring it, as ours are one size fits all, and my not be the exact size you require. Children especially should have well fitting life jackets, as they are required when on the water.

### Can I bring my music player?

We encourage you to leave portable music players at home. Should you bring your ipod or music player to the beach, please respect others by using earphones. Not everyone shares the same taste in music, and many prefer our area for the quiet and serenity of leaving the noise behind.

### Can I bring my pets?

Pine Grove is a pet-friendly environment. We love animals, and realize that they are members of your family. To learn more about our Pets Policy, please visit our [Pets Page](#).

Please "poop and scoop".

What we really want is for your pet and yourself to be happy and have fun. If your dog is accustomed to being with you and you leave it in the cottage while you go to the beach or out in the boat or tour the countryside they may fret and bark. A barking dog can be very unnerving for others to listen to, so we just hope that you will understand and do what you can to avoid an upset dog.

Please do not let your dog run loose on the property. We request that your dog be on a leash at all times on the property and that you be with it. Your dog may be well schooled and obedient, but it may meet other dogs or people that are nervous of it.

Please do not let your dog up on the furniture or beds. As you can imagine, dog and cat hair can be a real challenge to remove and although our housekeeping staff are very diligent we don't wish to make their job more difficult on changeover.

### Are there grocery stores close by?

There are many large chain type of grocery stores on the way to Pine Grove either on Hwy 11 or Hwy 69. We have a number of convenience stores in town or close by to pick up essentials.

The Loring General Store & Post Office 1-705-757-2366

Buchanans Hardware store, garden centre, movie rentals, ice cream & convenience store. 1-705-757-2910

Ruperts Variety 1-705-757-2885

The LCBO 705-757-2880

Our Farmers market is an exceptional place for fresh baking, produce, meats & cheeses as well as local northern gifts. Open, every Wednesday from 9-1pm End of June- end of August at Arnstein Activity Arena

### Are there restaurants in town?

[Jakes Place](#) " Lots of Good People Eat Here" 1-705-757-2012

Old Mirror Lodge -Unique water access restaurant with sundeck 1-705-757-2377

Roxies Diner- All Day Breakfast 1-705-757-4141

Royal Canadian Legion #415 Friday night BBQ's and more! 1-705-757-2330

Lost Channel Inn Restaurant- Great Sunday Brunch 1-705-757-3104

## Facility

### Does Pine Grove Resort recycle?

Pine Grove has proudly recycled for many years. Our Recycling Station is located behind #3 cottage, beside our cleaning shed. We have separate bins for pop cans (Please crush), aluminum cans, plastic, glass, & Alcohol empties. All items must be rinsed before depositing them in the appropriate containers. Paper & cardboard containers can also be recycled. A green metal garbage bin is located at the bottom of the hill for food waste etc. We appreciate cottagers putting waste or recycling in the proper areas, as this minimizes animal disturbance, and makes it easier for staff to dispose of at our local landfill. Recycling is not only good for the environment, but essential in the north for prolonging the life of our landfill.

### Is Smoking permitted?

While not actively encouraged, smoking is permitted. We prefer if guests did not smoke in the cottages. When smoking outdoors, please ensure that you have extinguished your cigarette before disposing of it in the proper "butt can", or ashtray. Please do NOT leave cigarette butts on the ground as this is unsightly and unsafe, with the potential to cause a forest fire.

### How Remote is the Pine Grove Resort?

Pine Grove is located adjacent to The Parry Sound Wildlands, a protected area of wilderness located past the northern most tip of Algonquin Park and the southern most reaches of the Boreal Forest to the north. This pristine wilderness area is accessed by road or boat on over 40 miles of the Wolf-Pickereel River waterway, and is located in the middle of Hwy 522 between Hwy 11 & 69. Pine Grove Resort is located at the end of Pine Grove Road, and has access to all amenities in town, a 10 minute drive away; yet secluded enough to feel like you are truly in the wilderness.

### What are the Nature trails like at Pine Grove Resort?

These trails offer an easy, peaceful walk through a mixed forest which is dominated by Hemlock, Pine, maple and other upland hardwood species. A few interpretive signs are found along the trail, which talk about the various species of trees located in the area. Situated close to the Pickereel River, the property is a part of a historically significant area, replete with native culture, as well as evidence of early European settlements and logging practices which can still be seen today. Navigating the trails themselves is not difficult as most intersections are signed with arrow markers indicating the trail's eventual destination. The trails are wide & groomed for ease of hiking, and create opportunities for birdwatchers, and nature photographers as well as those who enjoy quiet reflection in nature.

## Activities

### Does Pine Grove Resort provide outdoor equipment?

At Pine Grove we have a variety of Outdoor equipment for your enjoyment. While here we provide paddleboat, canoes, kayaks, shuffle board, horseshoes, badminton, volleyball, mountain bikes and more!

### Are there organized activities?

At Pine Grove Resort Cottages there are no schedules and no one is organizing you. Spend your time outside on the water, on the beach or the trails, or inside by the fire – it's all up to you. Rest, relaxation, fun, adventure and new friends will be the legacy of your vacation at Pine Grove Resort Cottages. In the summer months, enjoy our weekly weiner roast on the beach, a favorite tradition for over 30 years.

### Can we have a campfire?

Every Wednesday in the summer months Pine Grove hosts a campfire weiner roast on the beach. Guests are welcome to enjoy the campfire into the evening. Campfires are not permitted at the cottages due to the forest cover; with the exception of the Mini cabin, that is located in the campgrounds, and the Farmhouse that has its own fire pit. All campfires are subject to fire restrictions put in place to ensure that we maintain a forest fire free zone. If you have questions about campfires and what is appropriate we encourage you to check at the office.

### When is the best time to see the Northern Lights?

The Northern Lights, also known as Aurora Borealis, appear as colourful lights that dance across the evening sky. They truly are a spectacular sight to behold. They are best viewed in a clear crisp winter evening after 10pm, however they also can be seen in early fall around Thanksgiving, and early spring. The Northern Lights are not present every evening, which makes sightings even more special.

### Are you open in the winter?

The main facilities of Pine Grove Resort are open May-November. Our Private Luxury Chalet & Farmhouse are fully winterized and available to rent in the winter months for those who enjoy snowmobiling, snowshoeing & cross country skiing...or simply curling up in front of the fire with a warm cup and a good book.

### Do you offer packaged vacations?

Email us to inquire about Spring or Fall fishing packages, Romance packages & more... Details to be posted in our Blog and on our website.

### Can I get married at Pine Grove Resort?

Yes! We have had many inquiries from people asking if we offer weddings, in 2013 we will begin offering tiny wedding (2-10 people) and Elopement packages for just the two of you, subject to availability. Email to inquire or visit [www.northernchic.ca](http://www.northernchic.ca) for more details.

### Does the Pickereel River Area have good canoe routes?

The Pickereel River area is renowned for its historic Wolf-Pickereel River Canoe Route. Whether you are an adventurer who wants to tackle the 3-4 day trip, complete with camping & portages, or someone prefers a more leisurely day trip from our main resort- we have something to suit you. Camping along the route is offered at over 15 sites on Crown Land. Canoe Rentals, Parking, Camping or cottage accommodation as well as shuttle service to drop off points along the route from Pine Grove can be arranged.

### What type of local wildlife will we see at Pine Grove?

Pine Grove Resort is a nature lovers paradise!

Northeastern Ontario is a diverse, species rich eco-region comprising aspects of both the Great Lakes-St Lawrence forest region, found in Southern and Central Ontario and the Northern Boreal Forest found in Northern Ontario. The area bordering the Pickereel River system is located at the most northern tip of Algonquin Park & the southern most tip of the Boreal forest. Making this unique area truly the gateway to the Northern Boreal Forest and an incredibly species rich area. The Rare Blandings Turtle, Snapping Turtles & Bald Eagles have been sighted in our area. The Port Loring area is home to the largest herd of white-tailed deer in the province of Ontario, we also have a very visible population of Moose (Caution while driving). Guests thrill at the sight of partridge, raccoon, chipmunks, porcupine, red fox, the rare & elusive wolf and black bear sighting, as well as a spectacular array of birds.

To learn more about the many species of Flora & Fauna that make up our area, please visit our Blog.